

Welcome to Your New Laundry Room!

Family Pride Laundries has recently installed new, state-of-the-art laundry equipment into your laundry room. This equipment is designed to make your washday experience easy, efficient, and even enjoyable!

Three Ways to Start the New Machines –Credit Card, Laundry Card or Smart Phone App

If your card does not work, it
Could be corrupted or Damaged.
Please Call Family Pride Laundries
At (630) 620-4700 or
email fs@services@hubsenterprisenet
and inform the problem.

OPERATING INSTRUCTIONS

VALUE ADDER PLUS TERMINAL INSTRUCTIONS

To start a machine, you must first obtain a money card-Please stop by the Mgmt Office and receive a new \$0 value Laundry card. *Additional cards can be purchased from the terminal.*

ADD VALUE TO YOUR CARD

- Insert card with the chip facing up.
- **Make sure card is fully inserted into slot.**
- Insert bills: \$5, \$10, & \$20 ONLY
- Display will show new card value as bills are accepted
- Remove card when desired balance is shown.
- **You may only add up to \$50.00 to your card.**

PURCHASING A CARD

- Press Green Button
- Insert a \$5.00 bill
- Remove Card from Dispenser
- **You may only use a \$5.00 bill to purchase a card. The cost of the card is \$3.00. Card will have a value of \$2.00.**

USING YOUR Credit/Debit Card at the Machine

You can start any washer or dryer in your laundry room with your credit/debit card right at the machine.

- Insert your card and remove
- Select a cycle.
- Press the "START" pad to start the washer.

Please be aware that your credit/debit card will be pre-authorized for \$15.00 prior to vending the laundry machines.

Your bank may place a hold on your account in this amount for up to 24-48 hours. After the 24-48 hours your card will only be charged at the amount it was used.

HOW TO ADD VALUE TO YOUR LAUNDRY CARD-ONLINE

CODED VALUE ADDER (CVA)

1. Go to www.familypridecard.com
2. NEW Customer Registration - Enter Required Information
 - a) Machine ID Number (Alias #)
 - b) Laundry Card Serial Number

* Located on the bottom back of the card

* 10-digit number (make sure to include all zeros)

3. Buy your Code

* Print it

* Email it

* Text it to your phone

4. Insert your card into the CVA unit

5. Enter your CODE

* Value will be added to your Laundry Card automatically.

SMART PHONE APP

1. On your computer go to <https://www.mvcyberlaundry.com>

2. Create an account-via your computer (don't load app until you create and account first)

3. Select a location: _____ Chicago, IL Zip

4. Click- Add Funds to put money on your account

5. On your phone- Go to Google Play or iTunes App store and search **Cyberlaundry-Download free app**

6. On your Phone –Login to the App with your username and password and point at QR code on the upper right corner of your phone screen
7. **Android**-Press QR symbol on the upper right corner of your phone screen and point at QR code on washer or dryer.

8. **iPhone** select machine # and then confirm price.

9. Press **Start** button on Washer or Dryer.

LaundryAware – Website

To view which machines are available

On your computer go to:

1. <http://familypride laundryaware.com>

2. Create Login

3. Select Location-via Zip Code

My Laundry App

MY LAUNDRY APP

WORKS BEST WITH WI-FI – SINCE CELLULAR MAY NOT WORK AT THIS LOCATION.

ON YOUR PHONE OR DEVICE TURN ON YOUR WI-FI AND LOGIN:

5415 BUILDING WIFI - *FamilyPride-1* Password: *family5415*



FAMILY PRIDE
LAUNDRIES

 **wifi**